

Notice of Change in Warranty Label Policy

Effective Date: April 14, 2025

Dear Valued Customers,

Thank you for your continued support and trust in our products.

To improve product appearance and avoid potential warranty disputes, we will discontinue attaching warranty labels to the exterior of the chassis on Mobile series products, effective **April 14, 2025**.

■ Affected Models

Mobile series products: **mt182, mt183, mt188, mt185, mt189**

*Note: mt185 and mt189 have not had warranty labels attached since the start of shipment.

*Note: Mobile devices released in the future will also be eligible.

■ Details of the Change

1. From now on, new shipments of Mobile products will **no longer have warranty labels attached to the outer chassis**.
2. If external damage is found on the chassis during repair, warranty eligibility will be determined based on our standard warranty policy.
3. For devices that are sent in for repair and still have warranty labels attached, we will **remove the labels before returning the units to the customer**. We appreciate your understanding.

This change does not affect your existing warranty coverage or period. If you have any questions regarding this notice, please feel free to contact our customer service team, or refer to our warranty policy at:

<https://www.atrustcorp.com/jp/warranty/>

Thank you for your understanding and cooperation.

Sincerely,

Customer Service Department

Atrust Computer Corp.

Date of Notice: April 14, 2025